



***“Changing the customer experience forever –
The Self-Serve solution for all Life, Health and Pensions products”***

For 20 years, TCP LifeSystems has been dedicated to providing software solutions for the Life, Health & Pensions industry.

Copernicus SS/G, TCP’s ‘Self Serve’ Generation of software, allows life companies to take control of their businesses and react rapidly to market change. Following years of research and development, TCP’s complete suite of **SS/G** solutions are designed to exploit the latest internet technology to meet the changes in customer demands and behaviour, achieving the following business goals:-

- **Increased Business** – the **SS/G** new business solution incorporates a comprehensive expert underwriting engine geared to the ‘Self Serve’ market and offers one of the highest levels of POS acceptance available in the market today. Supported by its unique ‘up-sell’ and ‘cross-sell’ features **SS/G** new business maximises sales closure.
- **Self-Serve** – Built around a central security model, **SS/G** enables the customer to manage their complete portfolio of products on a ‘Self-Serve’ basis throughout the policy’s life cycle, from new business and policy servicing through to claim, enhancing the customer experience whilst reducing operational cost significantly.
- **Customer Centric** – The entire **SS/G** solution has been developed around the customer, enabling them to manage their policies and finances around their personal client account.
- **Access to Distribution** – With the opportunity to run different propositions through multiple distribution channels, **SS/G** can flex the proposition, products, underwriting and process to suit varied distribution channels.
- **Control** – Allows the business to take control and react to market conditions through configuration of the proposition, products, underwriting, pricing and processing.
- **Deployment** – Recognising the different ways customers wish to engage with Life Companies, **SS/G** can be configured for a full ‘Self Serve’ deployment, a call centre deployment and a more traditional back office operation.
- **Complete Solution** – As a suite of component based solutions **SS/G** has been developed to allow life companies to select “best of breed” solutions for their businesses.

To talk about the future today contact ashley.hale@tcplifetimes.com Tel: 020 8290 9050

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ISV/Software Solutions

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